



Capability Statement

Healthcare - 2026





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Ward Williams Highlights



50
Years of organic growth

85%
Client Retention

SME of the year
Constructing Excellence 2023

Impact of the Year
Finalist - Building Magazine 2025

150 people
30 Apprentices

2.02%
of revenue back to our communities

80%
AI-trained

Building Top 150
Growth built on Reputation

Certified
B
Corporation
Scoring 163.9

Queen's Award for Enterprise



We help deliver exceptional projects.

- HEALTHCARE
- RESIDENTIAL
- RENEWABLES & ENERGY
- DATA CENTER
- HOTELS & LEISURE
- REGENERATION
- DEFENSE
- EDUCATION
- OFFICE & FIT OUT
- RETAIL
- STRATEGIC LAND & MASTER PLANNING



One Aldwych



University of Exeter



Pendennis – Super yachts



NHS Emergency Care - Derriford



The Wave



Al Faisaliah Tower



Multi-disciplinary expertise

We bring together specialist expertise and creative thinking to solve complex challenges. By working as one team, we simplify projects, improve efficiency and provide a single point of contact from start to finish. Every solution is tailored to our clients and their goals.



CONSULT

Consult encompasses our core professional services delivery. These include cost management, project management, building surveying and other key specialist services for the built environment.



CONSTRUCT

Construct is the delivery of our core construction management services, including pre-construction advisory, design management, site logistics planning and programming, and construction co-ordination and execution.



INNOVATE

Innovate is the expression and execution of our future thinking, leveraging imagination to deliver creative solutions for tomorrow's challenges, within the built and natural environments.



Our services in focus

COST MANAGEMENT

We provide comprehensive Cost Management services tailored to ensure the financial success of construction projects from inception to completion. Based on robust cost and economic data, we offer a bespoke Cost Management service that allows our clients to make informed and intelligent decisions.

Our services

- Benchmarking
- Feasibility Studies / Strategic Advice
- Option Appraisals
- Viability Studies
- Estimating & Cost Planning
- Change Control
- Procurement & Contractual advice
- Preparation of Tender and Contract Documentation
- Bills of Quantities (including full M&E Services)
- Settlement of Final Account
- Pre- and Post-Contract Cost Control
- Carbon Accounting
- Life Cycle Costing
- In-Use Analysis
- BIM Capability – Level 2 compliant
- Employers Agent
- Contract Administration



Get in touch with
Dwaine Bushell, Head
of Cost Management

“Ward Williams service and commitment to the project was exemplary. The cost management, reporting and control enabled the Trust to make immediate and reactive decisions which were essential to the delivery of the project. Outstanding service”

Dave Knight
Head of Capital Projects
Royal Devon and Exeter NHS Foundation Trust
Nightingale Hospital

PROJECT MANAGEMENT

We understand that successful Project Management is not just about science. It's about the art of understanding our clients' business and investment imperatives, delivering value, and building long-term relationships, which we consider to be the core principles of leadership and management in project delivery.

Our services

- Consultancy Project & Programme Management
- Client-side Project Management
- Strategic Project Leadership
- Development Management
- Business case, Master planning and Feasibility Leadership
- Portfolio and Programme Management
- Design Management
- Project Controls incl. pre- & post-contract
- Project Turnarounds, Audits & Learning
- Programming, Scheduling pre-and post-contract, Forensic Delay Analysis
- Risk and Value Management
- Commercial Management incl. budget, cashflow
- Procurement (Consultant, 3rd Parties and Contractors)
- Stakeholder Management
- Construction Technology and Methodology Advisory
- Health & Safety Audit
- Contract Administration
- NEC Supervisor and Project Manager
- Retrofit Project Manager



Get in touch with
Simon Venner, Head of
Project Management

“Ward Williams provided excellent project management throughout the delivery of the new Endoscopy Unit at Tiverton Hospital. Their proactive approach, clear communication and ability to coordinate key stakeholders helped maintain programme momentum and drive progress with the design team. Their support and commitment were greatly appreciated, and they played a key role in the successful delivery of the project.”

Nathan Hooper
Capital Project Officer
Royal Devon University Healthcare NHS Foundation
Trust (RDUH)



Our services in focus

BUILDING SURVEYING

Our comprehensive services range from pre-purchase surveys to design and project management, tailored to support our clients through every phase of property acquisition, ownership, and maintenance.

Our services

- Due Diligence
- Pre-purchase Surveys
- Building Reinstatement Cost Assessments
- Retrofit Assessments
- Maintenance Surveys and Defect Diagnosis
- Contract Administration
- Employer's Agent
- Project Management Services
- Dilapidations Advice
- Party Wall Services
- Rights of Light Service
- Wayleaves and Oversailing agreement
- Fund Monitoring
- NEC Supervisor
- Clerk of Works
- Building Pathology



Get in touch with James Carter-Brown. Head of Building Surveying

"I would like to sincerely thank you for managing this entire project. You have made an enormous contribution towards the delivery of the project at the highest level of quality and in the shortest possible time. Your commitment to the project and your involvement commands great respect on my part and is highly appreciated by my family. No one could have done it better than you."

Private Client
Mansion House, Surrey

SUSTAINABILITY ADVISORY

Our services provide expert guidance to help clients navigate the evolving landscape of environmental responsibility. From initial assessments to comprehensive strategies, our team collaborates closely with you to identify opportunities for improvement and implement sustainable practices tailored to your unique needs.

Our services

- Net-zero pathways
- ESG strategies
- Portfolio Planning
- Triple Bottom Line Strategies
- Materiality Assessments
- WLCA
- Operational and embodied energy
- Materials strategy
- BREEAM assessors
- UK Net Zero Building Standard Advisors
- Nabers UK, Well & LEED Advisors
- Passivhaus consultants
- PAS 2035/2038 Accredited Retrofit Professionals
- Sustainable Heating Strategies
- Fabric First
- Performance Optimisation
- Decarbonisation Strategies
- Option Testing and Workshops



Get in touch with Paloma Hermoso, Head of Sustainability

"I really like the way you break sustainability down into manageable steps and made the journey completely adaptable to the organisation's needs and level of maturity on this topic."

Amanda Williams
CIOB, Head of Environmental Sustainability



Consult Services

Dispute & Contact Advisory

Our team of experienced professionals provides comprehensive guidance to ensure your projects are managed smoothly and your interests are protected.

- Contract Review
- Risk Mitigation
- Compliance Assurance
- Dispute Analysis
- Resolution Strategies
- Negotiation Support
- Mediation Services
- Arbitration Expertise
- Adjudication Services
- Litigation Support
- Expert Witness
- Project Protection
- Forensic Delay and Programme Analysis
- Forensic Claim Analysis

Strategic Advisory

We collaborate closely with clients to understand their unique challenges and develop tailored solutions that drive sustainable growth and positive impact.

- Project Definition & Planning
- Project Feasibility & Business Planning
- Project Governance & Stakeholder Management
- Financing & Investment Origination & Facilitation
- Capital Program Planning & Investment Prioritization
- ESG and Sustainability Gap Analysis
- Whole Life Costing
- Asset Management Strategy

Independent Monitoring

Our approach will provide an independent perspective and valuable insights for the success of your construction projects.

- RAG reporting and progress monitoring
- Drawdown certification and approvals
- Site inspections and cost benchmarking
- Funding adequacy and cost control
- Cash flow and cost-to-complete forecasting
- Development, programme & delay risk
- Design, procurement and delivery risk
- Funder-focused recommendations
- Planning and statutory compliance
- Contracts, warranties and insurance



Our coverage

Oxford & Winchester:

MIKE ELWELL

E: mikeelwell@wardwilliams.uk

Gloucester & Manchester:

TOM MICHALUK

E: tommichaluk@wardwilliams.uk

Truro, Exeter Plymouth:

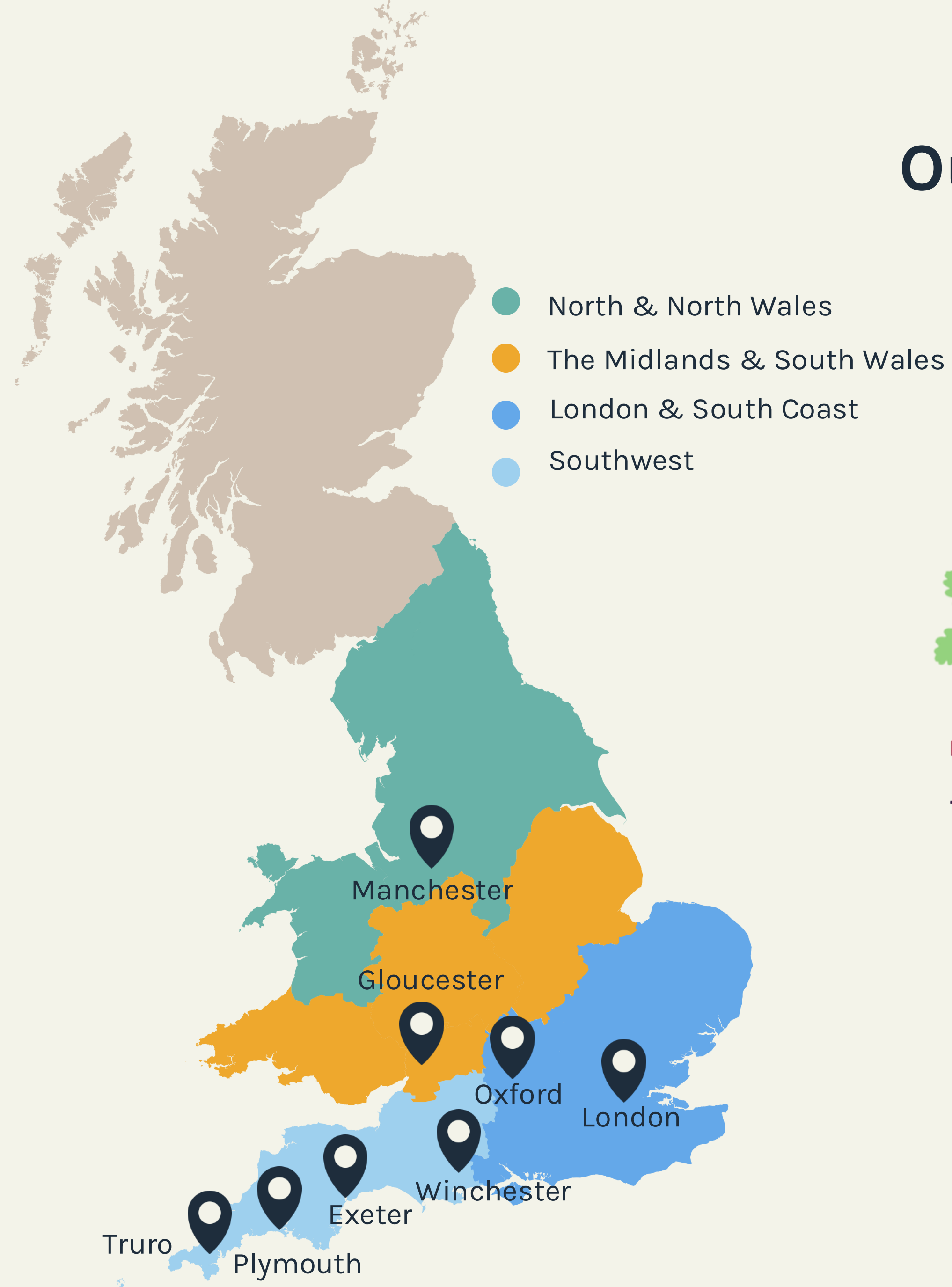
NIKKI GRIFFITHS

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CAROLINE LASSEN

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Our nationwide clients





We accept the Challenge.

Across their built environment, Trusts face ageing infrastructure, growing backlog maintenance liabilities, increasing demands on clinical capacity, the transition to net zero, and a shortage of available land within already constrained and heavily developed estates.

At the same time, the operational landscape is evolving rapidly. Healthcare organisations must respond to changing demographics, advances in technology, and new models of care that continue to reshape clinical pathways and service delivery.

In this environment, every investment decision matters. Capital funding is often limited, so every pound matters. Healthcare providers need facilities that are adaptable, resilient and capable of responding to future change. They also need procurement and construction strategies that remain flexible throughout delivery, ensuring the end product continues to align with evolving clinical and operational requirements.

But healthcare projects are not simply about delivering buildings. They are about helping organisations make the right decisions at the right time. They are about navigating complexity, managing risk, and unlocking opportunities.

Most importantly, they are about creating the infrastructure that enables better outcomes for patients, supports healthcare staff, and serves the needs of communities, both today and for generations to come.





The right people and approach.



Simon Venner

Head of Healthcare &
Project Manager

“Healthcare cannot be delivered from the sidelines. Healthcare projects require embedded teams who understand the full context, not consultants sitting at the edge of the project.”



Beatrice Sarpong

Associate Partner
Project Manager

“Ward Williams helps by opening honest conversations early, understanding the brief and bringing in strategic partners where needed.”



Sam Hooper

Associate Partner
Quantity Surveying

“It’s really about diving in and living the projects and not just being on the periphery and reporting as and when we need to once a month.”



Rosie Fenton

Associate Partner
Project Manager

“Better decisions. Made earlier. By the right people.”

Successful healthcare projects depend on getting the basics right early: clear principles, strong relationships, the right governance and a brief that reflects real user needs.”



Adam Finch

Partner
Project Management

“Before building new, Trusts need to understand what they already have, what can be adapted, where infrastructure is holding them back, and where investment will create the greatest long-term value.”



Our Blueprint for your challenges.

[See the full conversation here.](#)

01

Enable the shift of care from hospital to community.

Our Blueprint:

- Design for new clinical pathways, not old hospital layouts. Community care needs new types of space, from acute hospital-at-home hubs to digitally enabled clinical workspaces.
- Invest upfront in the infrastructure that makes community care possible. Power, services, space, connectivity and enabling works must be planned before care can safely move out of the acute estate.
- Plan delivery around live services. Decants, phasing, temporary moves and disruption need to be understood, budgeted and designed into projects from the briefing stage.

02

Standardise with repeatable designs, use modern methods of construction and common building systems.

Our Blueprint:

- Standardise the repeatable parts. Use common specifications and core building systems to speed up design, support faster programmes and give contractors clearer information earlier.
- Use standardisation to improve cost certainty. Known products, systems and specifications help teams price earlier, reduce assumptions and give better upfront advice.
- Keep flexibility where it matters. Standardisation should not lock teams into unsuitable products or designs; it needs to leave room for user needs, supply chain value and future change.

“The blueprint is not a single delivery solution. It is a disciplined way of working: clear objectives, the right stakeholders, strong governance, early decisions and protection of business as usual.”



Our Blueprint for your challenges.

03

Transition from analogue to digital and AI-enabled hospitals.

Our Blueprint:

- Make estate data live and usable. Move beyond analogue records by turning BIM, surveys and asset data into digital estate models that support facilities management and long-term planning.
- Use AI to make better decisions earlier. AI-supported modelling, augmented reality and live dashboards can help clinical and estates teams understand options, risks, costs and programme impacts before decisions are locked in.
- Shift from reactive maintenance to predictive planning. Use data capture, drone surveys, condition monitoring and AI analysis to identify deterioration earlier and plan interventions before problems become critical.

04

Ensure estate optimisation & backlog, infrastructure resilience.

Our Blueprint:

- Optimise what already exists. Reuse, refurbish and retrofit existing estate where possible, using surveys, risk planning and phasing to unlock constrained hospital sites safely.
- Understand the maintenance backlog as an intrinsic part of every project. Critical systems such as power, ventilation, heating, cooling and air handling need lifecycle planning before they fail, because infrastructure failure directly affects patient care.
- A complete masterplan has to include infrastructure alongside clinical space. Medical gases, HV/LV capacity, data, comms, decarbonisation and energy resilience must be included in clinical planning, not bolted on later.

05

Treat Net zero as an estate-performance issue, not an ESG add-on:

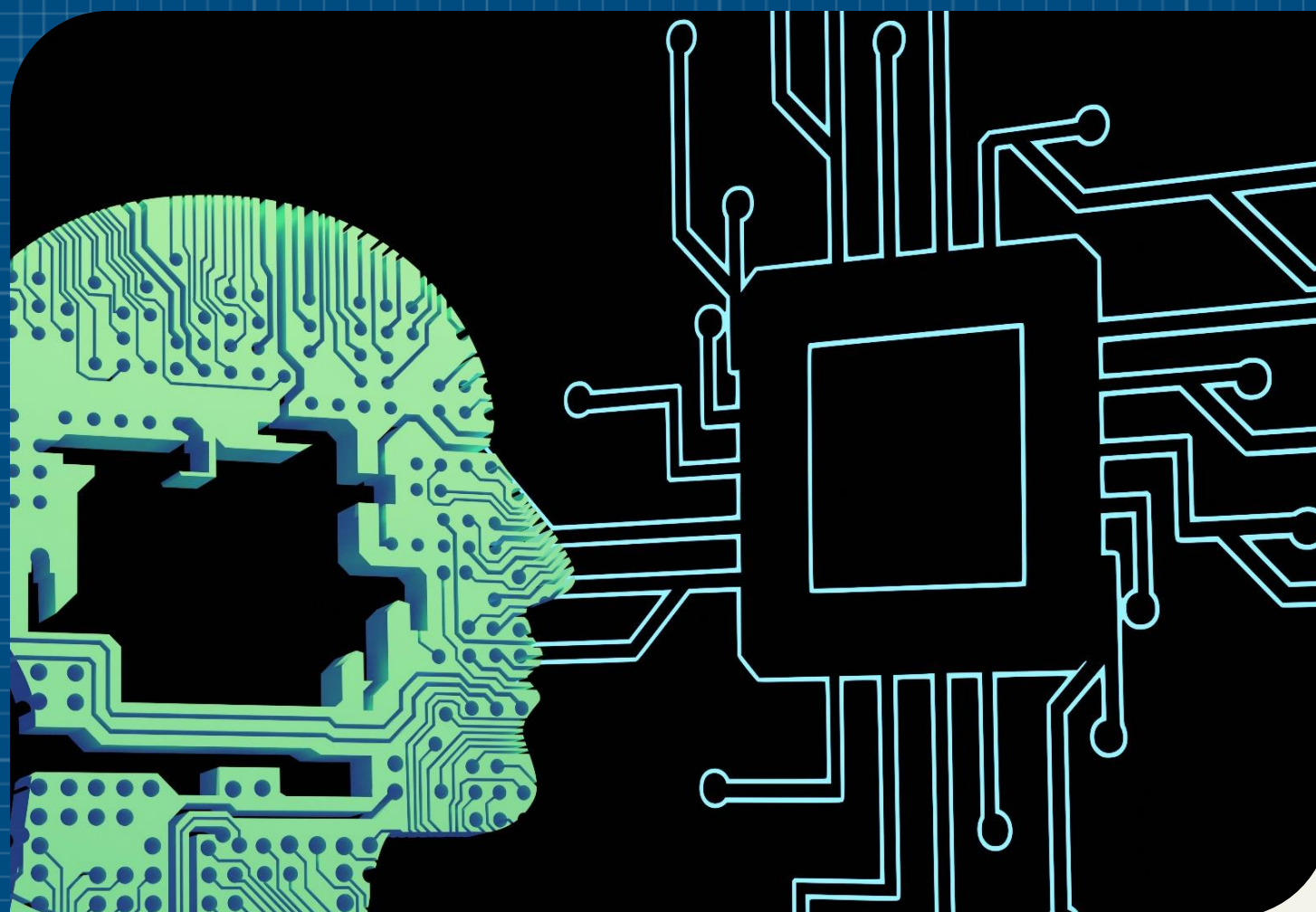
Our Blueprint:

- Make net zero part of estate performance. Embed carbon, energy and operational cost into briefing, design, cost planning and delivery, not as an ESG add-on.
- Plan energy and infrastructure estate-wide. Low-temperature hot water, heat pumps, district networks, solar, fabric upgrades and infrastructure capacity need to work together across the estate.
- Protect what matters through procurement. Carbon, comfort, biodiversity and operational performance requirements must be written into contracts so they are not value-engineered out later.



We have innovations to help deliver the Blueprint.

We're driven by a shared purpose: creating exceptional projects that deliver lasting value. From concept to completion, our teams bring practical experience, clear thinking and proven expertise. Working on some of the industry's most innovative projects gives us insight we share directly with our clients, helping them make confident decisions and achieve better outcomes.

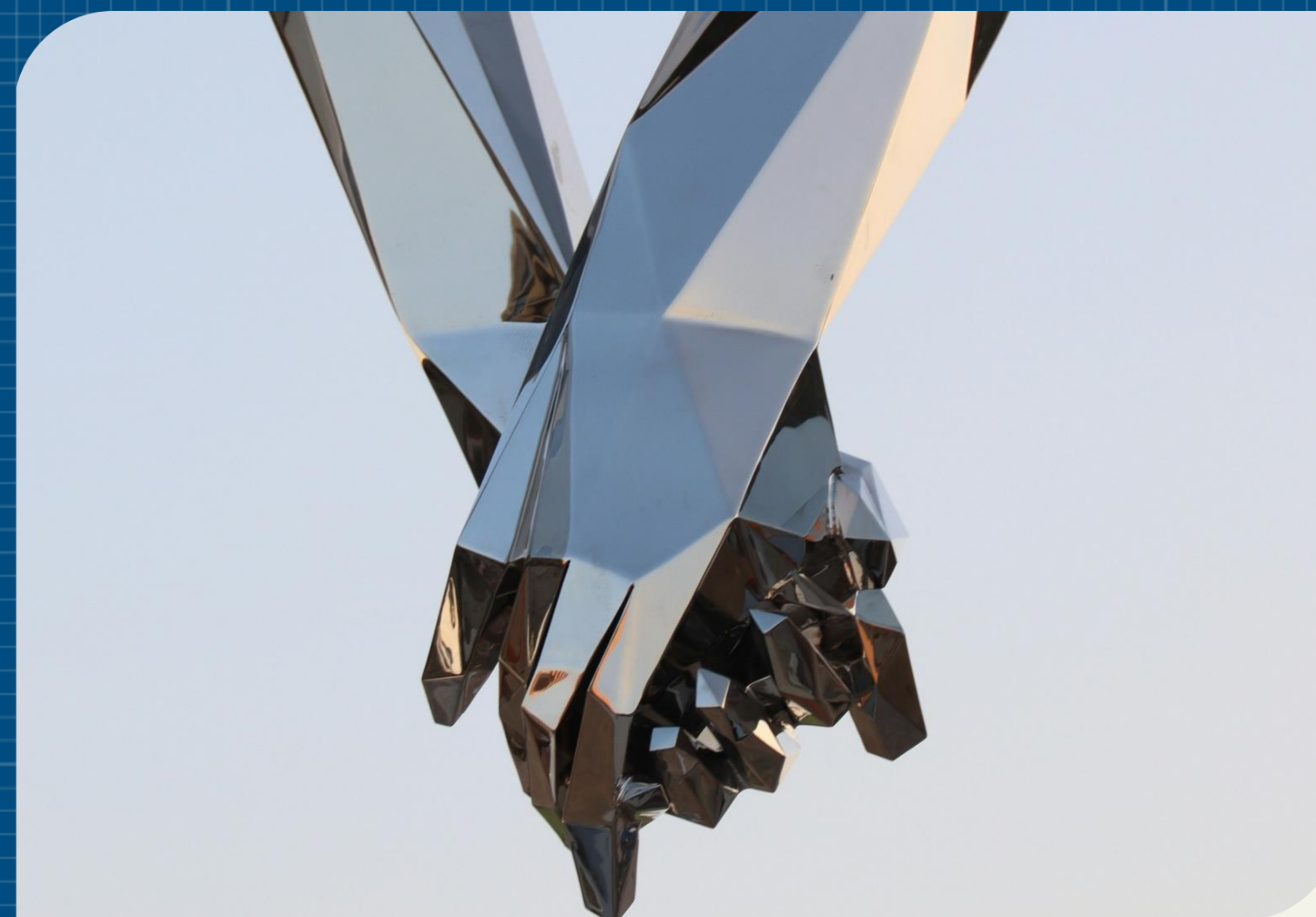


Innovation & Technology

We're leading and advising on the application of AI in our industry. Early adopters of the Area cost planning portal, providing clients with:

- Faster reporting
- Improved collaboration
- Reduced project risk
- Greater commercial certainty
- Continuous organisational learning

[Find out more here](#)



Partnerships

Partnership is at the heart of how we work. By bringing together complementary expertise, we help clients tackle complex challenges and achieve better outcomes.

Through the [MWJV joint venture](#) with Mace, we delivered more than £500 million of capital projects and created £128 million in social and economic value for Cornwall.

Our appointment to Construction Professional [Services 2 \(GCA\)](#) brings together a network of B Corp SMEs, combining capability and scale with local knowledge and impact.



Future Proofing & Sustainability

Sustainability is embedded across every service at Ward Williams. Drawing on experience from projects across the built environment, we help clients respond to evolving sustainability challenges with confidence.

In April 2026, we launched the Sustainability Pathfinder, a practical guide designed to support the integration of sustainability across the built environment.

[Find out more here](#)

We also contribute curriculum content for RICS and, at their request, developed the UK's first Commercial Retrofit event, helping to advance knowledge and best practice across the industry.



Experience



Trusted Partner of Derriford

Client: University Hospitals Plymouth NHS Trust

Dates: Last 15 years

Role: Project Managers and Quantity Surveyors

Royal Eye Infirmary Modular Build

A new modular build REI building and associated car parking works, we acted as Employer's Agent post-contract.

Level 7 Recovery Suite

We provided QS and CA roles for the works to provide a new Recovery Suite adjacent to Theatres 14 and 15 on Level 7 of the main building by reconfiguring existing space.

Physio Outpatients into Devonshire Relocation

We provided QS and CA services for the proposed scheme to temporarily relocate the existing Physiotherapy Outpatients department with the Hospital main building to an off-site solution in the nearby Devonshire Health & Leisure Complex.

Health & Leisure Complex Mezzanine Works

Refurbish the current gym which is located within the main hall following the new installation of a mezzanine floor.





Trusted Partner of Derriford

Client: University Hospitals Plymouth NHS Trust

Dates: Last 15 years

Role: Project Managers and Quantity Surveyors

Orthopaedic Service Unit

Produce high level cost estimates for the provision of a new Orthopaedic Unit, and a separate estimate for adding additional space to accommodate Fracture Clinic and the like.

SHiP to Bircham House Relocation

Relocate the SHiP facility from Level 5 to vacated space within Bircham House, in order to provide vacated space to accommodate the new Urology Department (currently on Level 7 of the Main Building).

Endoscopy Expansion Refurbishment

Extend and refurbish the existing Endoscopy Department within its current location into the existing Urology department, which is to be relocated to either the existing SHiP department or onto an adjacent roof area.





Trusted Partner of Wonford

Client: Royal Devon and Exeter Healthcare Trust

Dates: Last 15 years

Role: Project Managers and Quantity Surveyors

Emergency Department Reconfiguration

We provided Quantity Surveying services for the refurbishment of the Emergency Department to improve occupancy levels. This incorporated creating two additional examination rooms and upgrades to the fixtures, fittings and equipment.

Medical Triage Unit

We provided Quantity Surveying services the refurbishment of the Medical Triage Unit to alleviate pressure on the Emergency Department. We have worked closely with the Trust to gain funding approval and subsequently negotiate the works contract under within challenging time scales. The works were completed on time and to budget.

Residences Redevelopment (Feasibility)

Feasibility for the refurbishment of staff and student residences. The existing facilities were originally built in the 1960s and the 200 bed, 15 building unit requires significant modernisation and structural repairs. The team worked with the Trust to understand the cost of refurbishment versus replacement and to secure the necessary funding.





Trusted Partner of Wonford

Client: University Hospitals Royal Devon NHS Trust

Dates: Last 15 years

Role: Project Managers and Quantity Surveyors

Energy Centre Infrastructure

Replacement of back-up supply generators with three new units, to improve reliability and resilience. The works also include reconfiguration the existing plant areas and upgrading the incoming electrical supply to the site.

Project Management Secondment

In order to bolster the existing Estates team, we seconded a Project Manager into the Trust's team during peak periods. Their input primarily has centred on 'getting projects to site', primarily in producing the required feasibility and approvals documents (including Business Cases) and managing the design team through to tender.

MyCare IT System Roll-Out

We provided cost management input to enable the implementation of the MyCare IT system. Works centred on upgrading the Trusts IT infrastructure to accommodate the system, which necessitated liaison with every department in the hospital. The works were completed in line with budget.





Trusted Partner of Truro

Client: Royal Cornwall Hospitals Trust

Timings : 20 years

Role: Project Managers and Quantity Surveyors

Tremenel Unit

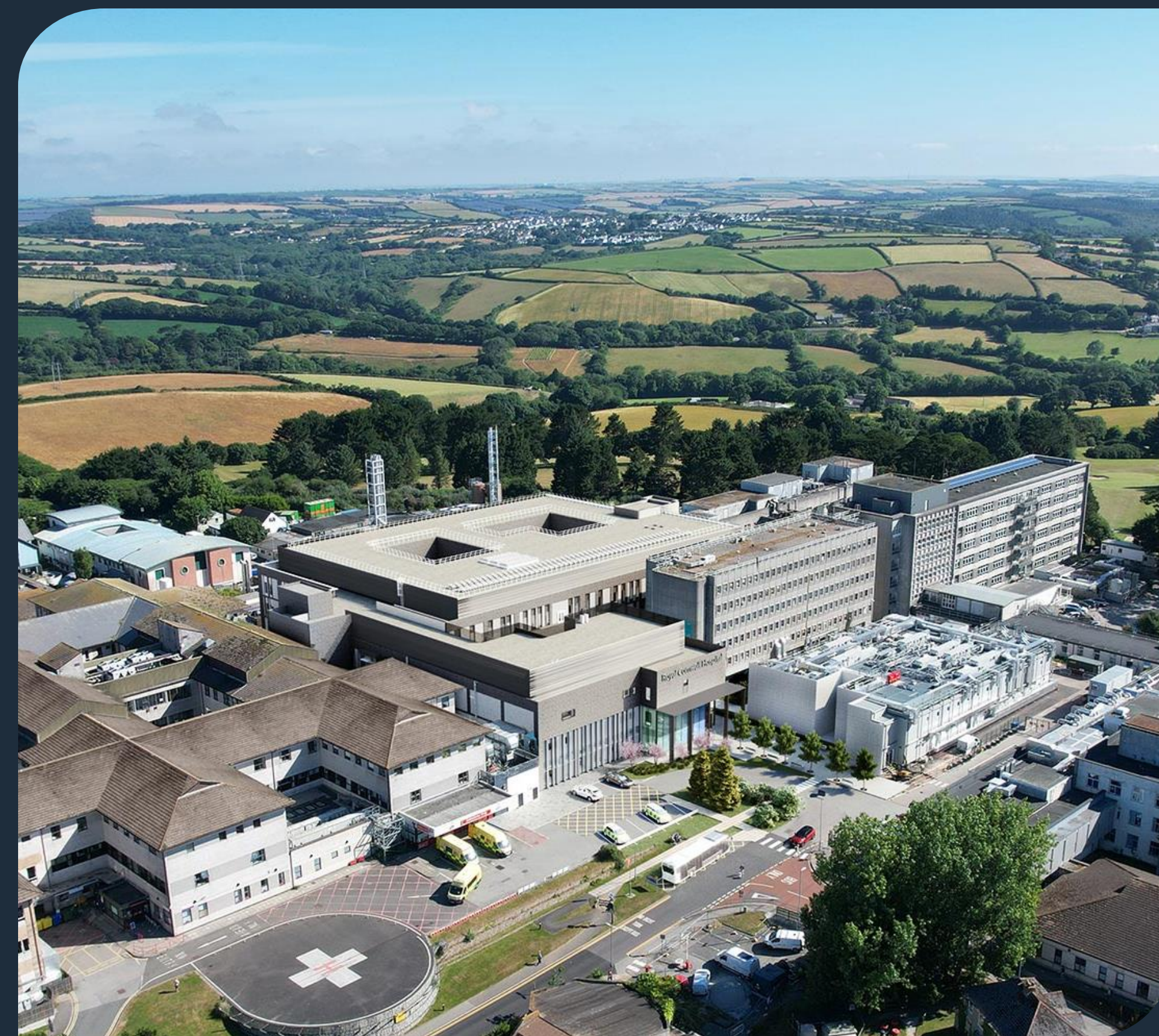
New-build modular ward project to provide specialist care to haematology and oncology patients who require isolation.

Minor Works Programme

We were employed as Cost Advisor and CDM Co-ordinator. Minor Works Tasks were delivered under the P21, P21+ & P22 Minor Works Task Period Contracts between 2009 & 2022 at the Royal Cornwall Hospital, Truro, West Cornwall Hospital, Penzance and St Michael's Hospital, Hayle.

Reconfigure Maternity - Neonatal & Mid-Wife Lead Birthing Centre

Three phase development of the existing maternity department to provide a relocated and enhanced postnatal ward and neonatal ward, and a new birthing centre at the Royal Cornwall Hospital, Truro.





Trusted Partner of Truro

Client: University Hospitals Cornwall NHS Trust

Timings: 20 years

Role: Project Managers and Quantity Surveyors

Laparoscopic Theatres

Re-configuration of operating theatres and recovery wards, including integrated laparoscopic theatre installations. This included 7 operating theatres in 5 phases.

Trelawney Theatres & Laparoscopic Unit

Upgrades to two general theatres and re-configuration/extension of two separate recovery areas. Laparoscopic Theatre Installations comprised enabling/conversion works to facilitate the installation of state-of-the art laparoscopic operating equipment in five existing operating theatres.

Mammography Equipment Upgrade

Building alteration, reconfiguration and refurbishment works to facilitate the replacement of the mammography x-ray equipment at the Mermaid Centre.





Worthing General Hospital (various)

Client: University Hospitals Sussex NHS Trust

Timings : 2022-current

Role: Project Managers and Quantity Surveyors

Trust Headquarters Relocation and Refurbishment, Worthing General Hospital

We are providing PM on the relocation of the Trust Headquarters to Worthing General Hospital.

Paediatric Audiology Relocation, Royal Alexandra Children's Hospital

We were appointed as QS on the relocation of the Paediatric Audiology department within the Royal Alexandra Children's Hospital.

Big Bore RT CT Scanner Laboratory

We were QS and EA on the alteration and refurbishment of an existing clinical space into a laboratory to deliver CT scanning.

Southlands Hospital CDC

We provided PM and QS services on the internal re-purposing, reconfiguration, and refurbishment of existing hospital accommodation into a new CT Scanner Room, CT control room and CT Pods, as part of a wider capital project which also includes 2 MRI scanner rooms, control rooms, plant rooms, x-ray rooms and general examination rooms.





State-of-the-art Hospice and Palliative Care

Client: Thames Hospice

Timing: 2020-21

Role: Quantity Surveyors

Thames Hospice is a new state-of-the-art facility for palliative and end-of-life care.

This new build encompasses 28 inpatient en-suite rooms with space for families to stay overnight, a Day Therapy centre, Education Centre, a gym, reception area and café all set in eight acres of wheelchair-accessible landscaped gardens.

Dedicated therapeutic, social and training facilities.

The Day Centre offers a range of daily therapeutic and social activities for day patients and inpatients, allowing the hospice to double its day service provision. The Education Centre, dedicated to promoting palliative care excellence, ensures staff receive ongoing training and offers education opportunities to the community.



New Hospitals Programme





Project: New Hospitals Programme

Client: University Hospitals Plymouth NHS Trust

Dates: Jan 2025 - Ongoing

Role: Project Managers, Quantity Surveyors, NEC Supervisor & Cost Management.

Value: 246m

New Emergency Care Building at Derriford Hospital

Currently under construction, the new facility will transform urgent and emergency care provision across Plymouth, increasing capacity, improving patient flow and supporting modern models of healthcare delivery. The scheme is on track to achieve **BREEAM Excellent**, reflecting its commitment to sustainability, operational efficiency and long-term estate resilience.

Located adjacent to a live helipad and close to the hospital's main entrance, the project is being delivered within a highly complex operational environment where critical healthcare services continue around the clock.

As Project Manager and Cost Consultant, we have coordinated the interface between construction activity and live hospital operations, maintaining emergency access, patient safety and clinical continuity throughout. We also supported the development of the Full Business Case (FBC), coordinating design, clinical, technical, commercial and operational inputs to develop a robust, costed and deliverable proposal. The FBC was aligned with New Hospital Programme, DHSC and HM Treasury requirements, helping secure approval for this major investment in Plymouth's healthcare estate.

The project demonstrates our ability to support NHS clients from strategic business case development through to the delivery of complex healthcare infrastructure in live operational environments.





Project: New Hospitals Programme

Client: University Hospitals Dorset NHS Trust

Services: 2023-On going

Role: Project Managers and Quantity Surveyors

We are appointed by University Hospitals Dorset to manage the delivery of their estate transformation, as part of the national New Hospitals Programme.

The programme will deliver state-of-the-art facilities, increased capacity and better patient outcomes. The work, which is currently underway on site, is inevitably complex and includes new build, refurbishment and service infrastructure upgrades.

As a sensitive and live environment, our diligent planning and forensic management approach is helping to ensure the existing hospital continues to function with no loss of service nor any detrimental impact on patients.

Our smallest project is a £450,000 ward refurbishment and the largest is a £65m new building, drawing on innovative design and construction techniques (MMC), providing 110 additional beds, and a new catering facility which can produce 2000 meals every day.



Energy and Infrastructure





Project: Energy Centre

Client: Royal Devon University Healthcare

Services: December 2023 - Ongoing

Role: Quantity Surveyors

The project involves the provision of new generators, relocation of existing services, and new switchgear and distribution (including main supplies).

To facilitate this, significant temporary works, diversions, and buildings works were necessary which required careful design and planning to successfully deliver. The works were undertaken without compromising service to the hospital. This was achieved through clear communication with the building users and Estates team.

Over the course of the past 5 years, Ward Williams have undertaken the Cost Management and Contract Administration roles to ensure clear cost reporting and control, as well as careful management of the contractor and incorporation of various Client enhancements and liaison with client Stakeholders and Estates Team.





Project: Sitewide Energy Upgrades Strategy

Client: Somerset NHS Foundation Trust, Musgrove

Services: December 2023 - Ongoing

Role: Project Managers and Quantity Surveyors

Ward Williams have acted as Project Managers and Quantity Surveyors for a number of infrastructure reinforcement and improvement projects at Musgrove Park Hospital.

This Energy project has two key aims; to decarbonise and improve energy consumption across the site, and to provide the capacity and resilience necessary ahead of the proposed NHP funded scheme in the future. The project deliverables include:

- Steam replacement works
- High voltage electrical supply replacement
- Mains cold water service upgrades
- Medical gas replacement
- Blown fibre replacement
- Back-up electrical generation

A key element of this role has been working with WSP who as part of the overall project scope has developed a 'Route to Zero Carbon', to inform the Trust's wider Decarbonisation Strategy. This strategy has informed the development of a sitewide HV ring and replacement of the existing steam boiler installation with a heat pump system. A key challenge has been the maintenance of 'business as usual' activity whilst the works are completed.





Project: Infrastructure and District Heat Network

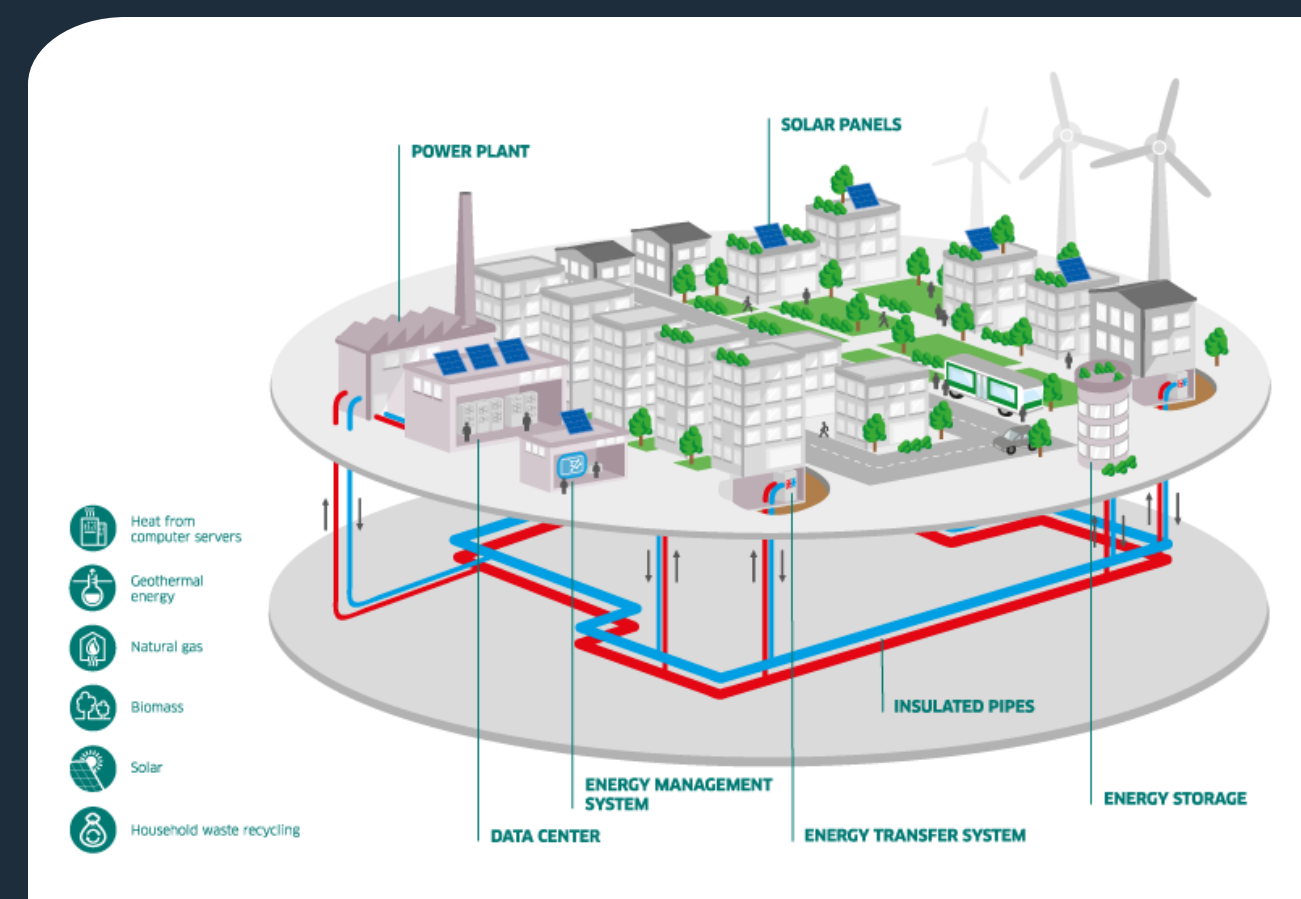
Client: Queen Mary's University Hospital (QMUL)

Role: Quantity Surveyor

Ward Williams were appointed as cost managers to support during the Stage 2 design process for the proposed Mile End Infrastructure project.

The intended works included for a new UKPN 20MVAa supply point of connection (offsite works), new on-site substation, electrical distribution, and rationalisation/diversion of existing UKPN on-site substations. Ward Williams also considered the cost impact of QMUL's proposed district heat network with the intention that this would ultimately become their single source of heat across the campus.

These works were all part of QMUL's 10 year infrastructure upgrade proposal. To support in financial planning Ward Williams prepared a Stage 2 Cost Plan, alongside a cash flow, which scheduled out the estimated spend across the financial years.





Project: Infrastructure & Decarbonization Programme

Client: UHD Bournemouth and Poole NHP Programme Projects

Services: February 2021 - Ongoing

Role: Project Managers and Quantity Surveyors

This complex programme of works under a mixture of NHP and other Funding, streams required phased coordination of site infrastructure development alongside the delivery of over 30 individual projects that include New Build, Refurbishment and modular with multiple MEP Designers and Contractors.

As an extension to the original appointment Ward Williams were pleased to be asked to support the programme coordination and design for the site infrastructure decarbonization programme. The projects key objectives included:

- Phased transfer of spaces under refurbishment onto Electrically powered Air Source Heat Pump from Gas Boilers
- Phased decommissioning and reduction of Gas Boiler served estate
- Update, refurbishment and recommissioning of associated central plant
- Connection of New Build Developments to new centralized ASHP supplied Heating.
- Fabric Improvements to existing estates associated with Refurbishment works
- Upgrade of incoming HV included 4km connection across central Bournemouth
- Phased upgrade of multiple substations across the private HV and LV network with associated control of planning and clinical safety issues.





Project: Heating Network Transformation

Client: University Hospital Southampton

Services: February 2023 – January 2025

Role: Project Managers and Quantity Surveyors

The principal objective of the scheme was to switch the entire hospital site from a fossil-fuel-based district heating network to an air source heat pump (ASHP) system. The most compelling benefits in making the transition included:

- Carbon footprint reduction and positive environmental impact.
- Lower operating costs.
- Tailored and flexible heating needs.
- Reduced dependence on external energy suppliers.
- Achieving the ambitious NHS net zero carbon emissions targets.
- Scalability: the system was sized to meet the heating and cooling needs of future hospital expansion and hosting other developments that share a boundary with the hospital.

Speed of delivery and managing very tight budgetary constraints were two of the key project deliverables. To speed up construction, accelerate front end expenditure of secured capital funding within spend deadlines, and to drive best value, a Programme of Works was established, splitting the project into separate portions that facilitated quicker procurement, design and progression to site, whilst seamlessly connecting back into the overall scheme.

The Works tranches were:

- Fabric upgrade to the building envelopes
- Supply and installation of the solar photovoltaic system
- Upgrade to the hospital's electrical HV network
- Alterations to the concrete frame to create space for the ASSHPs
- Supply and installation of the ASHP system and infrastructure



Laboratories





Plymouth Lighthouse

CLIENT: PLYMOUTH NHS TRUST

Role: Quantity Surveying, Project Management, CDM, Advisory and Clerk of Works

The brand-new Plymouth Lighthouse Laboratory (UHP) joined Britain's largest network of diagnostic testing facilities in UK history to increase coronavirus testing capacity. The laboratory was the largest of its kind in the South West.

Operated by the University Hospitals Plymouth NHS Trust, the new laboratory initially processed around 3,000 samples per day, increasing to circa 20,000 per day within 4 weeks. This project was an essential component in the UK's fight against the Coronavirus.

The project consisted of a complete conversion and upgrade of an existing warehouse space to become a high processing capacity laboratory. Due to this, there was a demanding delivery programme, overcome by utilising a locally based specialist team. The rapid pace of both design and construction was a testament to the skill and collaboration of the various professional and trade disciplines involved. From inception to completion the project took just 4 months.

Once the level of COVID-19 testing decreased, the laboratory extended the capacity and capability of the Pathology Units of University Hospitals Plymouth NHS Trust.





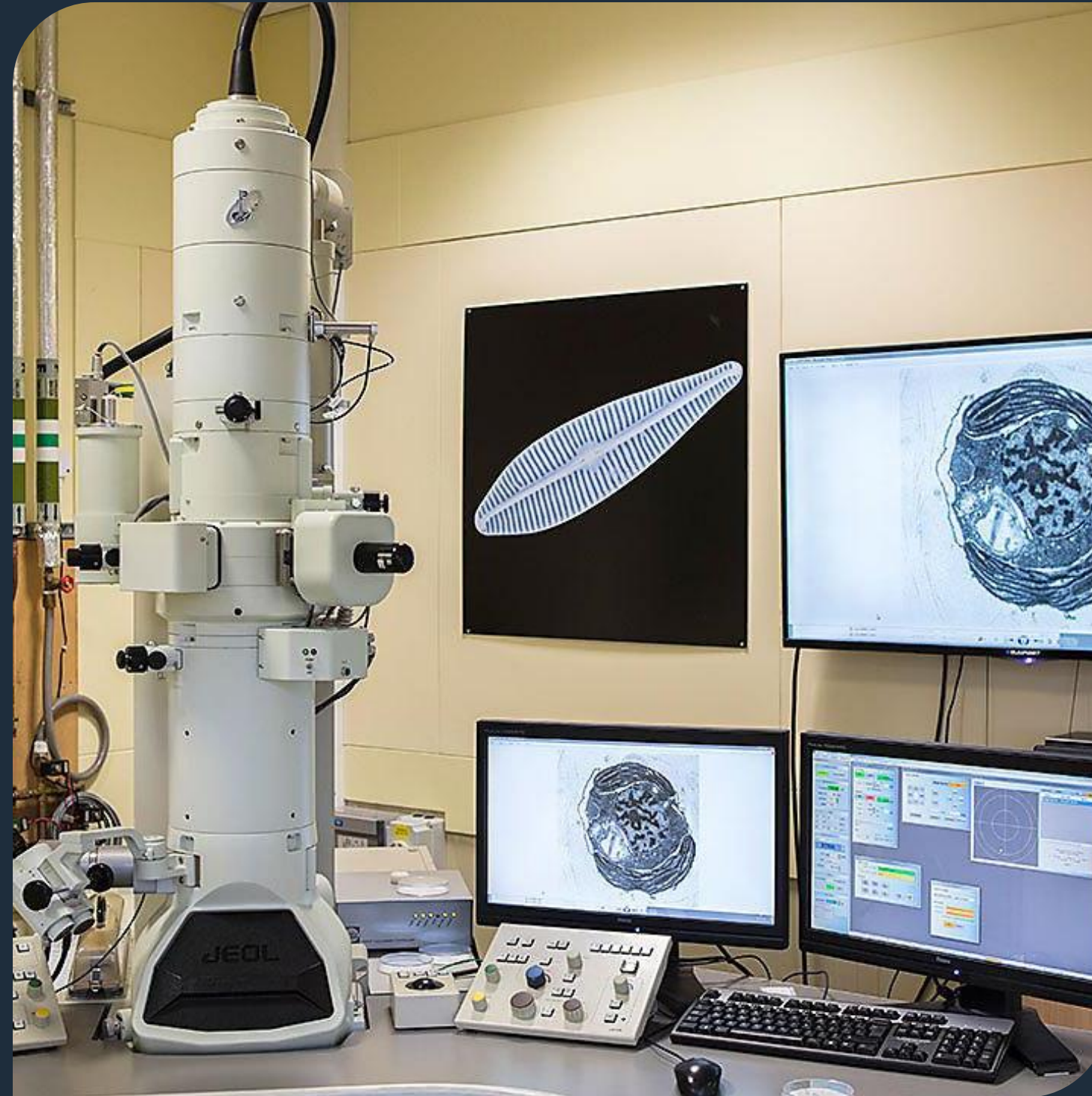
Laboratory experience



CLIENT: UNIVERSITY OF PLYMOUTH

The Davy building is home to the Faculty of Science and Engineering's, research laboratories for chemistry, biological and biomedical sciences.

Ward Williams were appointed to provide Cost Management services for the refurbishment of the laboratories.



CLIENT: UNIVERSITY OF PLYMOUTH

Electron Microscopy Department, University of Plymouth. Ward Williams provided Cost Management services for the relocation of the Plymouth Electron Microscopy Department after receiving a grant allowing the purchase of new equipment.

The project involved a fast-track refurbishment of the department.



CLIENT: UNIVERSITY OF EXETER

The Stella Turk building was a priority investment for the University on their Penryn Campus, providing extensive research and laboratory space. The building, achieved BREEAM Excellent rewarding its sustainable credentials.

Ward Williams provided client-side project management services from an initial options appraisal and feasibility study through to construction and handover.



New Magdalen Building (Bellhouse)

CLIENT: OXFORD SCIENCE PARK

The design and construction of a new 35,000 sqft new-build Office and Laboratory building consisting of ground floor undercroft car parking, main entrance and flexible office/laboratory space at 1st, 2nd and 3rd floor level.

The building is connected to the Magdalen North building by a link bridge and constructed within external landscaped parking, pedestrian and planting areas and connected to incoming services.

The finished building will house innovative science and technology SME's providing much-needed flexible office and Laboratory facilities in addition to the synergies of operating on the science park. the University.





Plot 16/The Iverson Building

CLIENT: OXFORD SCIENCE PARK

The Oxford Science Park, owned and managed by Magdalen College Oxford, is one of Oxford's oldest and famous colleges with a tradition of academic excellence and entrepreneurship.

Plot 16 is positioned in the north-eastern corner of The Oxford Science Park, sited between the Cowley rail line and Littlemore Brook. The site requires the relocation of an existing children's nursery and the Thames Water pumping station. .

The project will provide flexible laboratory and office buildings designed for multiple occupancy, constructed to shell and core, with a CAT A fit out to the office areas, incorporating two levels of car parking, an external plaza and roof terraces.



Other Facilities





Delivery without compromise

CLIENT: CORNWALL AIR AMBULANCE

DATE : 2021 – 2023

Design and Construction of a new operations wing extension to the Cornwall Air Ambulance Headquarters in Newquay, Cornwall, completed March 2023.

The extension included sleeping facilities for crew members, sluice Room, shower/WC facilities, offices, medical store, clinical and immersive training room, locker room, crew rest areas, kitchen, medic's office and an operations planning office with one side featuring curtain walling that overlooks the helipad.

Ward Williams provided Project Management and Quantity Surveying services pre-contract and acted as Employer's Agent during the Construction Phase.





Medical Research Council

CLIENT: MRC

The Medical Research Council has redeveloped an existing building at the Harwell Science and Technology campus to provide a new state of the art research training centre.

Ward Williams were appointed as Cost Managers to deliver the project on behalf of the MRC and have worked to provide detailed cost plans at each stage.



Community and Teaching



Wonford Medical School, Exeter

New teaching & clinical research facility for the Universities of Plymouth and Exeter located on the 'academic quarter' of Wonford Hospital. The building incorporates a 130 seat lecture theatre, clinical research laboratories, clinical teaching laboratory, library and academic offices. We provided QS services on this facility.



Queen Mary University of London

We provided QS services on schemes including; QMotion - extension/ refurbishment of the student union and gym to increase capacity and modernise facilities. Engineering & Antenna Laboratories - Phase 2 refurbishment, modernising the teaching spaces to enable cutting edge equipment.



Knowledge Centre, Truro

This project incorporates the Peninsula Medical School, Institute of Health Studies, medical library, incubator units for medical businesses and facilities for public health promotion. The development comprises 5,750m² of accommodation on four floors in a strategic location on the hospital campus. We provided QS services on this facility.



Client Testimonial

“I would like to recommend Ward Williams who have been amazing and central to my programme team providing expert advice and guidance to me as the SRO. Their commitment and expertise to the programme and the way in which they have facilitated and built relations across a wide group stakeholders has really helped. Their attention to detail and programme management is exceptionally thorough and provides continuous assurance. This programme has faced many challenges and Ward Williams has guided the client through the various complexities and their knowledge of the P22 framework has been immensely helpful. I would not hesitate in recommending Ward Williams”

JULIE MASKERY, STRATEGIC PROJECTS DIRECTOR - HAMPSHIRE HOSPITALS NHS FOUNDATION TRUST



Client Testimonial

“Ward Williams service and commitment to the project was exemplary. The cost management, reporting and control enabled the Trust to make immediate and reactive decisions which were essential to the delivery of the project. Outstanding service”

DAVE KNIGHT, HEAD OF CAPITAL PROJECTS - ROYAL DEVON AND EXETER HEALTHCARE NHS FOUNDATION TRUST.



Client Testimonial

“Ward Williams are a reliable and capable delivery partner of UHD who have embedded themselves effectively within the existing Trust Capital Estates Team. They have built excellent working relationships with stakeholders across the entire organisation and are seen as an integrated part of one project management team. The combined team have seen key projects brought to fruition on time and the Trust look forward to continuing the delivery of our NHP journey with the Ward Williams team”

STEVE KILLEN, TRANSFORMATION DIRECTOR - UNIVERSITY HOSPITALS DORSET



Client Testimonial

“I have worked with some of Ward Williams key personnel for around 4 years. I have a high level of confidence in their capabilities, dedication and knowledge. One of their best attributes is their ability to establish and maintain a highly collaborative approach to project delivery, which greatly aids the successful delivery of not just individual projects, but extensive programmes of projects.”

JONATHAN STEELE, SENIOR CAPITAL DEVELOPMENT MANAGER - UNIVERSITY HOSPITALS SUSSEX NHS TRUST



Client Testimonial

“The Ward Williams team provided an excellent service on a particularly challenging project, given the timescales and large number of stakeholders involved”

STUART WINDSOR, FUTURE HOSPITALS DIRECTOR - UNIVERSITY HOSPITALS PLYMOUTH NHS TRUST



Client Testimonial

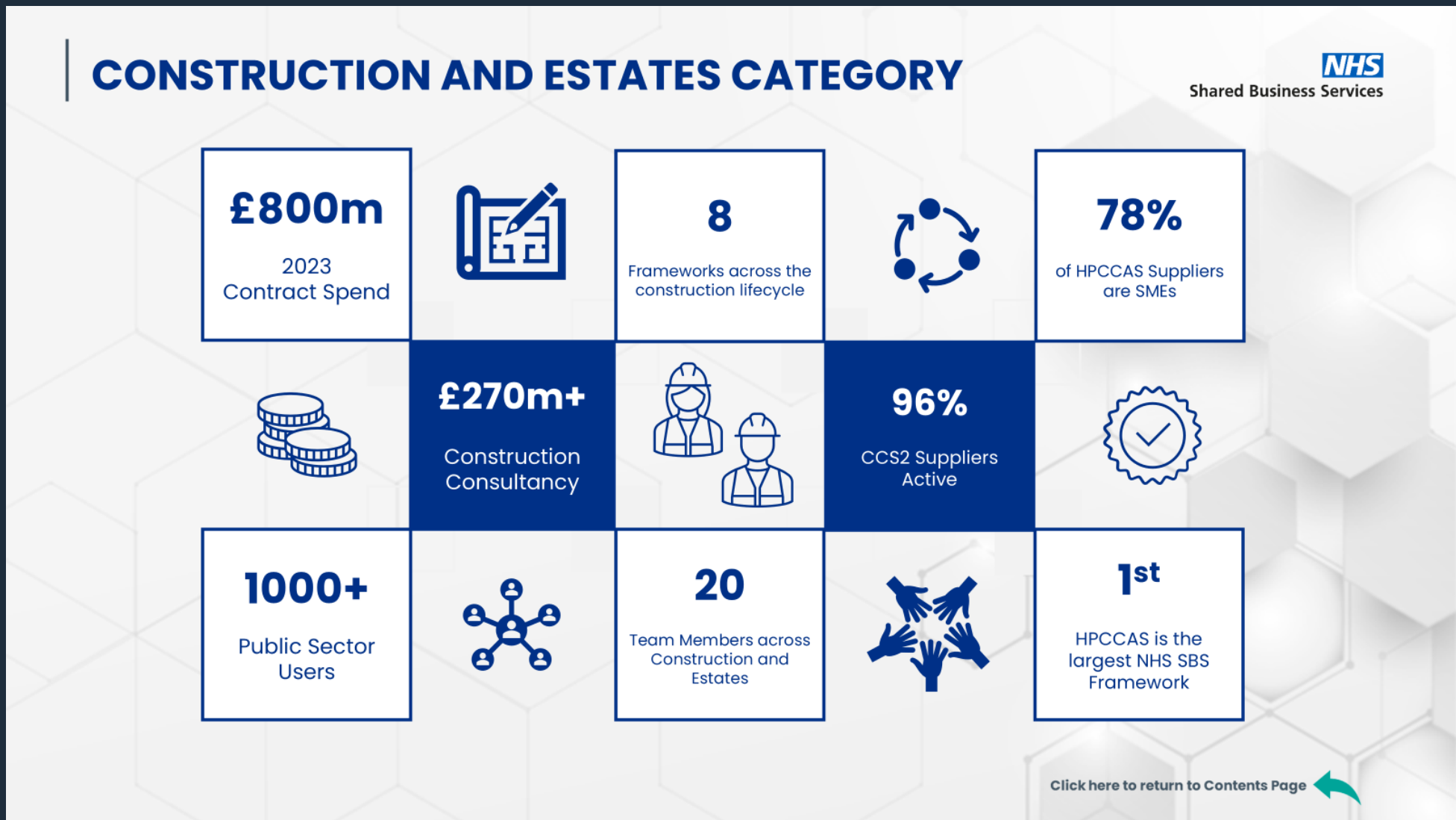
“Marc surpassed our expectations in guiding us through the process. His approachability, communication and dedication alongside his knowledge of the industry wholeheartedly provided us with the support we needed from the initial cost planning stage right through to the project completion. In addition, he went above and beyond in helping to provide us with costs to assist us in gaining some vital funding needed for the build. Marc achieved all of this with patience and approachability – nothing was too much trouble and we never felt that we were asking a stupid question! Should there be any future development at the Hospice, we would not hesitate in contacting Marc & Ward Williams for their services”

DEBBIE RAVEN, CHIEF EXECUTIVE - THAMES HOSPICE



How to work with us ?

We were successfully re-appointed onto the largest NHS framework – SBS HPCCA in 2024



NHS
Shared Business Services

- Lot 2 – Project Management
- Lot 4 – Quantity Surveying
- Lot 10 (Net Zero Environmental Consultancy & Sustainability)

We are appointed on multiple Gold Standard verified frameworks. Our main public sector procurements frameworks are :





Our Awards & Accreditations

- Finalist, Social Impact of the Year – Building Magazine Awards 2023
- Building of the Year - Michelmores Awards 2025
- SME of the Year – Constructing Excellence Awards 2023
- Heritage Project of the Year - Michelmores Awards 2023
- Sustainable Development – Queen’s Awards for Enterprise 2023
- Building of the Year - Constructing Excellence Awards 2022
- Conservation & Regeneration Project of the Year - Michelmores Awards 2021
- Integration & Collaboration Award - Michelmores Awards 2021
- Building of the Year - Michelmores Awards 2021
- Heritage Project of the Year - Michelmores Awards 2021
- People’s Choice Award – Institution of Civil Engineers Award 2021



The Dartmoor Building





B Corp status

We are committed to tracking and improving our positive impact – that’s why we became a B Corporation.

Ward Williams became a fully certified B Corp in 2020. We were the 1st our kind to certify and achieved a remarkable impact score of 135.5. In 2023, we recertified with an impact score of 163.9, demonstrating our commitment to progress, accountability and transparency.



Certified



Corporation

Ward Williams recertified as a B Corp in 2023, with a score of 163.9 points.



We are appointed to many Gold Standard frameworks.



Homes England



Crown
Commercial
Service
Supplier



Government
Commercial
Agency



Places
for People



CONSTELLIA



edf



National
Trust





Wardwilliams.uk

[Contact](#)

Office Locations

TRURO

PLYMOUTH

EXETER

MANCHESTER

GLOUCESTER

OXFORD

WINCHESTER

LONDON

